

Job Vacancy Announcement

Digital Payment Consultant, The Migrant Fund (M-FUND)

Work location: Bangkok, Thailand.

Application deadline: 20 June 2020.

Background:

- Dreamlopmments (DLP) is a Thailand-based social enterprise and foundation working on aid and development for underserved communities. DLP is running the Migrant Fund (M-FUND), a project of low-cost not-for-profit health insurance for migrants (most are unbanked). The project was launched in September 2017 and is currently operating in Tak and Sakaeo provinces of Thailand and Myawaddy in Myanmar, with support from the European Union through UNICEF, the Initiative 5% of the French Ministry of Foreign and European Affairs through Expertise France, and the Global Fund through Raks Thai Foundation and UNOPS. The project is conducted in collaboration with Thai public hospitals in Tak and Sakaeo provinces and Myanmar public and private hospitals in Myawaddy. www.m-fund.online
- The project ambitions to expand further in Thailand, Myanmar, Cambodia, and Lao PDR.
- M-FUND operations are run by community workers (CWs) who use a specifically designed secured web-based application accessed on tablets. Currently, most members enrolled in M-FUND make monthly payment of premiums collected primarily in cash by M-FUND CWs or community relays (CRs).
- We are aiming to introduce digital payment of member premiums and **are looking for an experienced and passionate digital payment expert consultant** to guide M-FUND and DLP in this process and integration.

Reports to: M-FUND Project Director (PD) and DLP General Director (GD).

Level of Effort: up to a maximum of 60 working days, between July and Sept 2020.

Scope of Work:

Under the M-FUND Project Director and DLP General Director, the Consultant will:

1. Gather relevant information about the M-FUND project, its implementation and, in particular, the premiums collection system, its strengths and challenges through field visits and with discussions with relevant M-FUND colleagues including its Finance Officer, Project Manager, Project Officers, CWs and CRs.
2. Study the processes of management of M-FUND and recording of premium payments in the M-FUND digital application. He/she will closely engage with DLP IT experts, on the relevance of any new payment solution regarding its compatibility with the M-FUND application design.
3. Researches, identifies, and conducts a comparative analysis on innovative payment options, and their compatibility with the M-FUND operations, for M-FUND members, in Thailand and other countries (Myanmar, Cambodia, Laos).
4. With M-FUND PD and DLP GD, Consultant will contact and meet representatives of companies/agencies offering most promising digital payment solutions for M-FUND.
5. Based on such study, consultant will provide written comprehensive recommendations on the payment platform(s) that is/are most suitable for integration with M-FUND project. Among other

things, the recommendations should provide payment solutions that ensure safe, secured, reliable, real-time and traceable financial transactions that can be linked to the M-FUND web-based platform.

6. Consultant will work with the M-FUND IT experts, on the integration of the identified digital payment solution with M-FUND application.

7. He/she will support the M-FUND field teams on testing of the new payment solution. He/she will monitor its early implementation and recommend and follow troubleshooting and improvements.

Qualifications required:

Education:

University degree in finance, business administration, information technology, or related fields. Additional qualification in digital payment solutions, micro-finance or micro-insurance a plus.

Work Experience:

- At least 5 years of relevant experience in financial systems in banks, corporations, or other relevant institutions.
- Strong experience and track-record in managing operations related to application of digital payment solutions.
- Experience in advising aid and development organizations is a plus.
- Experience in a project of health micro-insurance or microfinance is a plus.

Skills and competencies:

- Fluent in English and Thai. Knowledge of Burmese is a plus.
- Goal-driven, with an interest for development work, including for most marginalized communities.
- Positive attitude towards (health) micro-insurance schemes.
- Strong analytical and troubleshooting skills.
- Systematic in analysis and use of data.
- A team-player who can work under pressure and with a diverse range of stakeholders.
- Strategic and innovative thinking.
- Excellent planning and organizational skills.
- Excellent verbal and written communication skills.
- Good command of Microsoft Office tools, and other applications.
- Energetic, highly motivated.
- Details and quality oriented.

The position is open to both Thai and non-Thai nationals.

Working Environment:

The position is based in DLP Bangkok office. Travel to the project fields in Thailand is required. Travel to other areas (Myanmar) most likely required as well.

How to Apply: A cover letter and most recent CV in English should be submitted to: jobs@dreamlopmments.com

Dreamlopmments is an equal opportunity employer. Competitive payment is provided.